



## NORTH AREA COMMITTEE



### AGENDA

**To: City Councillors:** Todd-Jones (Chair), Bird (Vice-Chair), Price, Abbott, Austin, Gawthrope, O'Reilly, Perry, Pitt, Sarris, M. Smart and Tunnacliffe

**County Councillors:** Manning, Onasanya, Sales and Scutt

*Dispatched: Tuesday, 12 January 2016*

**Date:** Wednesday, 20 January 2016

**Time:** 6.00 pm

**Venue:** Shirley Primary School, Nuffield Road, Cambridge CB4 1TF

**Contact:** Toni Birkin

**Direct Dial:** 01223 457013

**Display available from 5.15pm  
Histon Road and Milton Road Consultations  
Staff will be on hand to answer your questions**

**Timings are included for guidance only and cannot be guaranteed**

- |          |  |               |
|----------|--|---------------|
| <b>1</b> | <b>Apologies for Absence</b>   | <b>6.00PM</b> |
| <b>2</b> | <b>Welcome and Introduction (including Declarations of Interest)</b> |               |

### **'YOU SAID, WE DID, YOU WANT TO KNOW'**

- |          |  |               |
|----------|--|---------------|
| <b>3</b> | <b>To Confirm What was Said (Minutes) at the Last Meeting and What we Have Done (Action List) (Pages 7 - 26)</b> |               |
| <b>4</b> | <b>You Want to Know (Open Forum)</b>   | <b>6.15PM</b> |

## ITEMS FOR DECISION

- 5      **Policing & Safer Neighbourhoods**      6.45PM  
Safer Communities Manager (*Pages 27 - 40*)
- 6      **Environmental Data Reports**      7.15PM  
Operations Manager – Community Engagement and  
Enforcement (*Pages 41 - 66*)

## COMMUNITY FORUM – JOIN IN THE DISCUSSION ABOUT THESE ITEMS

- 7      **City Deal - Histon Road and Milton Road Improvements: 7.45PM**  
**Display and Introduction to consultation process**

City Deal – Histon Road and Milton Road Improvements: Display and introduction to the consultation process. Full details of consultation can be found at [www.gccitydeal.co.uk/transport](http://www.gccitydeal.co.uk/transport)

**Intermission**      8.15PM

- 8      **Network Rail - Cambridge North Station and Fen Road 8.30PM**  
**Level Crossing Updates**  
A.    **Cambridge North Station Updates**  
  
B.    **Fen Road Level Crossing**

To update the community about the following:

- Proposed commissioning date
- Design progress with so far
- Road closure
- Composition of the Fen road Level Crossing working committee

- 9      **Community Events and Consultation Opportunities 9.30PM**  
(*Pages 67 - 68*)  
For Information Only

To add your item to this list, please contact the Committee Manager.

## **10 Date of Next Meeting**

4<sup>th</sup> February 2016 – Special North Area Committee Meeting  
Farnsworth Room, Chesterton Community College.

31<sup>st</sup> March 2016 Buchan Street Community Centre

# Meeting Information

**Open Forum** Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.

**Filming, recording and photography** The Council is committed to being open and transparent in the way it conducts its decision making. The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public.

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A loop system is available on request.

Meeting papers are available in large print and other formats on request prior to the meeting.

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**Queries on reports** If you have a question or query regarding a committee report please contact the officer listed at the end of relevant report or Democratic Services on 01223 457013 or [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk).

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Information**

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## **NORTH AREA COMMITTEE**

19 November 2015

6.30 - 9.30 pm

**Present:** Councillors Todd-Jones (Chair), Bird (Vice-Chair), Price, Abbott, Austin, Gawthrop, O'Reilly, Pitt, Sarris, M. Smart, Tunnacliffe, Manning and Scutt

City Council Officers Present:

Sports and Recreation Manager: Ian Ross

Urban Growth Project Manager: Tim Wetherfield

Urban Design and Conservation Manager: Glen Richardson

Mitcham's Corner Co-ordinator : Polly Plouviez

Safer Communities Manager: Lynda Kilkelly

Senior Engineer : John Richards,

Also present: Alan Hitch, Strategic Projects Manager, Cambridgeshire County Council

### **FOR THE INFORMATION OF THE COUNCIL**

#### **15/43/NAC Apologies for Absence**

Apologies were received from Councillors Perry, Onasanya and Sales

#### **15/44/NAC Welcome and Introduction (including Declarations of Interest)**

Councillor Bird declared a personal interest in item 15/9//NAC as she is a Board Member of Rowan.

#### **15/45/NAC To Confirm What was Said (Minutes) at the Last Meeting and What we Have Done (Action List)**

The minutes of the meeting of the 10<sup>th</sup> September 2015 were agreed as correct record and signed.

The following comments were made in relation to the minutes:

#### **Councillor Bird: 11/34/NAC Q7**

PCSO's have visited the area.

**Richard Taylor: Minutes**

Requested more information on the policy regarding the inclusion of the names of those who ask a question at Area Committees.

Councillor Todd-Jones confirmed that, where appropriate, public speakers could choose to remain anonymous. In addition, during a busy round of public question, speakers often do not give their names and the standard wording in the minutes to reflect this would be 'a member of the public'.

Members discussed the situation regarding filming at Committee Meetings. Whilst acknowledging that the law allows unrestricted filming during meeting, members expressed their hopes that those filming would not film anyone who was uncomfortable with this.

**Action Sheet:**

The following Action Sheet updates were noted:

Chestnut Grove Play Area Improvement: This was now completed and was removed from the action sheet.

14/65/NAC Parking Restrictions – Milton Road Library area  
Some double yellow lines are due to be installed early next year.

14/74/NAC Chesterton Sports Pavilion  
Ian Ross (Sport and Recreation Manager) reported that this matter is likely to be included in the Capital Programme next year. He stated that he was consulting with the Friends of Chesterton Recreation Ground group.

15/15/NAC Q1 Buchan Street improvements.  
Issues have been rectified and this action is now completed.

15/25/NAC Buchan Street disabled parking bays.  
Issues have be rectified and this action is now completed.

**15/46/NAC You Want to Know (Open Forum)****Q1. John Levett**

**Play equipment in Dundee Close was removed some time ago as it was old and tired. No replacement equipment has been installed and the local children have migrated to inappropriate area in search of play opportunities.**



Councillors agreed that his equipment was badly needed. It would be discussed further later in the meeting.

**Q2. Richard Taylor**

**Requested a briefing on the Milton Road proposals.**

Councillor Todd-Jones undertook to investigate this matter.

**Action**

**Q3. Richard Taylor**

**The Local Highways Improvement Programme should concentrate on the areas of highest traffic flow and greatest risk. In applications included in the agenda do not appear clear on whom the applicant was. In addition, many of the applications had been made my Councillors. Was the scheme advertised widely so that the public could take part?**

Councillor Manning stated that this programme was intended to address minor, localised issues as identified by local residents. Larger projects were addressed elsewhere. The application process had been widely advertised and was open to all.

Councillor Scutt (supported by Councillors Austin and O'Reilly) added that the projects might be small but they were issues that concerned local people. For example, Garden Walk was a narrow street but was widely used by children going to school and needed attention to discourage motorists from rat running.

Councillor Pitt stated that the projects supported by this committee would then become City Council applications.

**Q4. Freddy (aged 5)**

**Presented the committee with a picture of the play equipment he would like installed in his local park (the green on Bateson Road).**

Members thanked Freddy for his artwork and agreed to consider this later in the meeting.

**Q5. Member of the Public**

**Has any action been taken to address the parking issues around the shopping area of Mitcham's Corner?**

Councillor Todd-Jones stated that a site visit had been carried out with a Highways Officer. However, this officer had then left the post. Once a new person was in post, further action might be possible.

Councillor Scutt added that she would raise the issue with the parking department and would request more officer time to be spent on this matter.

**Action**

**Q6. Member of the Public**

**The double yellow lines in Herbert Street have been lost. Can they be replaced?**

Councillor Austin stated that this would be addressed later in the agenda.

**Q7. Member of the Public**

**The footpath running from Harvey Godwin Avenue to French's Road is dark and dangerous due to overhanging trees. Who is responsible for this?**

Councillor Todd-Jones undertook to look into this matter.

**Action**

**Q8. Michael Bond**

**Street lighting has been placed in the wrong locations. Light is lost in the tree canopy and there are pools of darkness due to lack of thought regarding the most efficient location for street lights.**

**Q9. Member of the Public**

**Are the trees on Milton Road important?**

Councillor O'Reilly stated that was a City Deal issue and stated the consultation would be open from 14<sup>th</sup> December 2015.

Councillor Pitt urged the public to respond to the consultation.

<http://www4.cambridgeshire.gov.uk/citydeal/info/2/transport/1/transport/8>

**Q9. Leila Dockerill**

**Spending cuts would result in a lack of Police on the beat which would lead in increased fear of crime.**

Councillor Scutt agreed and urged people to contact their Member of Parliament about this matter.

Councillor O'Reilly agreed that the proposed cuts were likely to change policing in Cambridge.

### **15/47/NAC County Council - Lighting Proposal**

The Committee received a report from the Safer Communities Manager regarding the County Council street lighting proposals.

Alan Hitch, the Strategic Projects Manager of Cambridgeshire County Council was present to answer questions.

Councillor Sinnott addressed the committee and made the following comments:

- The consultation invited limited responses and was complicated.
- Questioned how widely the consultation had been promoted.
- Suggested it was based on limited evidence of potential increased risks to personal safety increased crime.
- Stated that other local authorities had modified their plans due to adverse impacts.

The Strategic Projects Manager stated that the impact on crime would be closely monitored.

The Strategic Projects Manager responded to the following questions:

#### **Q1. Leila Dockerill**

**The Cambridge News stated that, in some areas, the public had chosen to pay for additional lighting.**

A. Parishes could make that decision.

#### **Q2. Member of the Public**

**If the consultation demonstrates a lack of support for the proposals, would they be stopped?**

A. The results of the consultation would be considered by the County Council and a decision would be made in January 2016.

#### **Q3. Councillor Manning**

**Clarified that the decision regarding street lighting had not been considered in isolation. Budgetary savings were needed and if they did not come from reducing the cost of street lighting they would have to be found elsewhere.**

**Q4. Member of the Public**

**Is it the nature of young people to hang about in groups doing nothing in particular into the early hours of the morning. Loss of street lights between midnight and 2am would make those young people vulnerable.**

**Q5. Member of the Public**

**Could alternatives such as dimming the lights or installing motion sensors to turn them on and off be considered?**

A. The proposals included dimming lights. However, this alone would not produce the required savings.

Motion sensors were not an option as the technology was not available and lights going on and off would disturb nearby houses.

**Q6. Member of the Public**

**Has an equalities impact assessment been carried out and the loss of street lights would have a greater impact on some than others? It could increase feelings of social isolation. In addition, pavements were in a poor state of repair in some areas and this could deter some people from leaving their homes after dark.**

**Q7. Member of the Public**

**Fluorescent lighting is inefficient and take a long time to warm up. Could more efficient LED lights be installed.**

A. LED lighting might be a solution for the future. They were not an option at the present time as the contractor was delivering the solutions agreed in 2010.

**Q8. Councillor Bird**

**Could every other light be turned off?**

A. This was not an option as the 2009 contract restricts the distance between lights.

**Q9. Councillor Sinnott**

**Savings achieved by reducing lighting would be transferred to other bodies and accidents and crime rates would rise. Balfour Beatty had left a number of hazards following recent works.**

A. Specific problems and issues should always be reported. In addition, highways were regularly inspected to ensure they met the required standards.

**Q10. Councillor Sinnott**

**A march was planned for 4<sup>th</sup> December in support of keeping the street lighting on.**

**Q11. Councillor Pitt**

**There were a number of on-going campaigns in support of retaining street lighting.**

The Committee thanked Alan Hitch for attending the meeting.

County Council consultation commenced on 26<sup>th</sup> October 2015 and would end on the 11<sup>th</sup> December 2015.

**Resolved:**

The Committee noted Strategy and Resources Committee Report regarding the County Council lighting proposal and asked for their comments to be taken up with the County in the planned negotiations.

**15/48/NAC Mitcham's Corner Master Plan Project**

The Committee received a presentation on the Mitcham's Corner Master Plan Project from Glen Richardson, the Urban Design and Conservation Manager.

Polly Plouviez, the Mitcham's Corner Co-ordinator, gave an update on recent community events and Christmas plans for the area.

The Urban Design and Conservation Manager answer questions from Councillors and members of the public as follows:

**Q1. Member of the Public**

**The Master Plan appears to be about road networks and traders. Mitcham's corner residents are ignored.**

A. This was not the intention of the plan. To-date the focus had been on traders and local community groups. Going forward the more work with the wider community would be needed.

**Q2. Member of the Public**

**The proposed station in Chesterton would impact on the area. New and improved bus routes would be needed and there would be an environment impact on the area, such as loss of trees.**

A. Any scheme would need to consider both the current base line transport links and any future developments.

**Q3. Member of the Public.**

**An existing, dangerous double roundabout was being replaced. Why do the plans include a similarly dangerous design? Shared spaces create hazards for those with sight issues and for children.**

A. The proposals are not new ideas. There are mixed views on shared spaces. They can and do work successfully elsewhere. However, they require behavioural changes of users.

**Q4. Councillor Smart**

**How does the proposal work for cyclist?**

The officers demonstrated using the maps.

**Q5. Councillor Scutt**

**How long would the unsightly large Staples sign be on display?**

A. Officers were unable to answer this question.

**Q6. Councillor Scutt**

**When was work on the project likely to begin?**

A. The timeframes were dependent on the funding streams.

**Q7. Councillor Manning**

**Improvements are welcomed but the plan should be more radical. The area should be pedestrianised.**

**Q8. Member of the Public**

**The proposed mixed use area would be confusing to non-locals.**

A. Any scheme would be trialled and signage would be very clear.

**Q9. Member of the Public**

**Could the area be closed to all traffic with the exception of buses?**

A. A range of options would be considered. Car free options would be expensive.

**Q10. Member of the Public**

**The Master Plan has been under consideration for a number of years. The City Deal funding offers an opportunity to make big improvements. Those improvements should be driven by the needs of the local population not by the needs of the City Deal. External experts should be employed to drive the project.**

A. Any future plan needs to be realistic about what can be achieved.

**15/49/NAC S106 Priority-Setting: North Area Project Proposals**

The Committee received a report from Tim Wetherfield, the Urban Growth Project Manager regarding the local project proposals received during the S106 bidding round last summer and options for the use of surplus play equipment from the Vie development in East Chesterton. The Area Committee's priority-setting decisions on the local project proposals were set in the context of new S106 income tapering off and S106 funding availability running down. Those projects that were prioritised by the Area Committee would undergo local consultation and project appraisal, as appropriate.

Members welcomed the fact that many of the proposals were community-driven.

In response to questions, the Urban Growth Manager confirmed that:

- a. the same S106 eligibility criteria had been applied consistently to project proposals across all parts of the city. Local project proposals in North Area were a matter for the North Area Committee to consider.
- b. the Chesterton Methodist Church proposal was not yet ready for consideration by the committee. S106 funding was reducing and there might not be sufficient available for this project when it was at a fully developed stage.

**Q1. Paul Ashley**

**The Methodist Church appreciated the support received from officers and understands why the project was not being recommended at this**

**stage. The church would welcome any help that might be available at a later date.**

A. Councillor Manning suggested that there might be Community Infrastructure Funding, available from the Station development, in the future.

**Q2. Councillor Pitt**

**What is the situation regarding community use agreements if a school/academy (which receives S106 funding) subsequently changes hands?**

A. Ian Ross, Sports and Recreations Manager, confirmed that community use agreements were stringent and addressed the possibility of changes of ownership. In the event that agreed levels of community use ceased to be made available, the agreements included conditions enabling grant-funding to be reclaimed.

**Q3. Member of the Public**

**Residents from the Bateson Green area are here and would appreciate support for their project.**

**Q4. Member of the Public**

**Additional play facilities in the Bateson Green area would bring a big improvement to the area.**

The Committee received a selection of drawings from children who use the green on Bateson Road to demonstrate the sort of play equipment they would like to see.

Turning to the use of surplus play equipment from the Vie development, the Urban Growth Project Manager outlined three options for installing the equipment at nearby play areas.

Members expressed their support for Option B.

**Resolved (unanimously):**

- i. (Recommendation 2.1) Prioritised the following local project proposals for the use of devolved S106 contributions from North Area, subject to project appraisal and community use agreement, as appropriate:



- a. an outdoor sports grant of up to £100,000 for four tennis courts at North Cambridge Academy (subject to planning permission);
  - b. a community facilities grant of up to £71,000 for eligible community facility improvements at the Rowan centre on Humberstone Road; and
  - c. up to £52,500 for open space landscaping and play area improvements at Bateson Green.
- ii. (Recommendation 2.2) Selected Option B for installing surplus play equipment (originally ordered for play area at the Vie development in East Chesterton) at nearby play areas, subject to further consultation with local ward councillors on the detailed arrangements.
- Option B: Dundee Close play area (roughly half the play equipment) plus Discovery Way and Scotland Road play areas (roughly a quarter each).
- iii. (Recommendation 2.3) Approved the allocation of devolved S106 funding (around £33,500) for the installation and associated safety surfacing needed to deliver Option B (Recommendation ii. above) from the play area and informal open space contribution types, as appropriate.

### **15/50/NAC Local Highways Improvement Programme 2016-17**

The Committee received a report from John Richards, the Senior Engineer, requesting that the Committee considered bids received by Cambridgeshire County Council for Local Highways Improvement (LHI) schemes in North area for 2016-17, and determined a priority list of up to 8 projects to be further considered by Cambridge Joint Area Committee and its nominated assessment panel (within the funding available across the City for 2016-17) from those listed in Appendix A of the Officer's report.

#### **Q1. Member of the Public**

**The situation in Mariner's Way was dangerous. Car park on a blind bend making is impossible for large vehicles, including emergency vehicles, to gain access.**

#### **Q2. Ian Darrack**

**Agreed with the above speaker. Last month there was a head on collision and there had been many near misses. Construction traffic adds to the difficulties.**

**Q3. Member of the Public**

**Supports the proposal for action regarding Bateson Road and Garden Walk. Both are widely used by young people.**

**Q.4. Councillor Pitt**

**Welcomed the proposal for Herbert Street. Suggested that the committee should support proposals that had come from local residents.**

**Q5. Councillor Bird**

**Mariner's Way proposal should be supported. Edinburgh Road and Kinross Road also need attention.**

**In addition, verge parking should be addressed.**

**Q6. Councillor Bird**

**Is there any funding available for dropped kerb work?**

A. Work was ongoing on previous proposals and a report would be coming back to North Area Committee in the future.

The Chair proposed the following:

001 Cockerell Road to be removed as it was likely to be prohibitively expensive.

006 Hurrell Road to be removed until further consultation had been undertaken.

008 High Street, Chesterton to be dropped as it was unlikely to be deliverable.

The Senior Engineer confirmed that once the Committee had agreed possible projects, detailed costing would be undertaken in readiness for the assessment panel.

**Resolved (unanimously)**

Selected the following 8 projects which it considered to be the highest priority, for further consideration and adoption by Cambridge Joint Area Committee and its nominated assessment panel.

002	Alex Wood Road, adjacent to Carlton Way junction	Combination of verge protection, and reinforcement, works to better manage parking in the area and the damage caused.
003	Alex Wood Road	Environmental improvement to Arbury Court end of road adjacent to car park, with combination of planting / fencing and resurfacing as necessary and appropriate.
004	Alex Wood Road	Verge protection works to localised area via low rail fencing and / or bollards to prevent parking and allow grass to recover.
005	Perse Way, adjacent to junction with Carlton Way	Low rail fencing to protect grass areas from parking in vicinity of local shops.
007	Edinburgh Road and Kinross Road	Verge protection measures to deter parking, with selective verge removal to provide for some parking displacement.
009	Mariners Way, Capstan Close and Cutter Ferry Close areas	Parking management changes to improve access, and safety, for all road users.
010	Herbert Street - junction with Chesterton Road	Streetscape improvements to pedestrian and cycle access in vicinity of local Co-op store.
011	Bateson Road – junction with Garden Walk	Modifications to the junction to reduce risk to all road users. Application seeking advice or appropriate options from professional officers.

### 15/51/NAC Date of Next Meeting

The Committee noted the date of the next meeting.

The meeting ended at 9.30 pm

**CHAIR**

**COMMITTEE ACTION SHEET**

<b>Committee</b>	<b>North Area Committee</b>
<b>Date</b>	<b>19<sup>th</sup> November 2015</b>
<b>Circulated on</b>	
<b>Updated on</b>	<b>21<sup>st</sup> December 2015</b>

<b>ACTION</b>	<b>LEAD OFFICER/MEMBER</b>	<b>TIMESCALE</b>	<b>PROGRESS</b>
<p>14/26/NAC - Tree roots opposite Co-op Green End Road causing trip hazard</p>	Councillor Manning		<p><b>Update:</b> Additional tree has been added to the list for remedial work but the item is still on-going. Further update: given the cost and the fact that there is now an EIP in that area, and a project I have got added to the Northern Area Corridor Transport Plan pot, it will be done as part of one of these. Officers have confirmed this won't affect either project (in terms of adding extra cost or stopping elements from being done).</p> <p><b>Update 5 Dec 14 Cllr Manning :</b> Initial site visit completed and this matter will be included in a wider feasibility study of the area.</p> <p><b>Update 15 Dec 2014 Cllr Manning:</b> Work has been delayed but the issue is still ongoing.</p> <p><b>Update 20 Jan 2015 Cllr Manning:</b> Feasibility study still being written.</p> <p><b>Update 9<sup>th</sup> April Cllr Manning</b> A residents meeting had been held and a decision on future action is expected to be considered post-election.</p> <p><b>Update 14<sup>th</sup> August Cllr Manning</b> Waiting for designs to be completed by SKANSA.</p>
<p>14/66/NAC</p> <p>Update on Mitcham's</p>	Suggested by Committee 28.08.14		<p>Ongoing as related to the City Deal.</p> <p><b>10<sup>th</sup> September 2015</b></p>

Corner development			Co-ordinator to address at the next meeting.
<p>14/65/NAC</p> <p>Parking restriction in De Freville area and impact around Milton Rd Library</p>	Cllr Scutt		<p><b><u>18 December 2014, Cllr Scutt</u></b>  Regarding Parking Restrictions steps have been taken to place double yellow on the corners of all the inter sections Milton Road. County Council are appointing an Officer to look at parking in Cambridge and the problems that residents experience to determine safe parking.</p> <p>Would investigate the possibility of four hour parking restrictions in this area as requested by Mr Sergeant at the December meeting.</p> <p><b><u>3Feb 2015 Update Cllr Scutt</u></b>  From County Officers:  With regards to Milton Road Library parking, whilst it would not be permissible to restrict a parking space solely for library use, the County can restrict the duration of stay to say one hour to prevent long term parking and introduce some turn-over of vehicles utilising the parking bay.</p> <p>This would involve an amendment to the traffic regulation order (TRO) and the installation of additional signage, so there would be a cost associated with this work which would need to be borne by a third party - that is residents or need to secure funding from alternative sources.</p> <p><b><u>Update 9<sup>th</sup> April Councillor Scutt</u></b>  Has discussed this with County Council Officers and options under are consideration including Pay and Display bays,</p> <p><b><u>Update 10<sup>th</sup> September Councillor Scutt</u></b>  County transport officers advised that it would not be possible to have dedicated parking bays for the library. Restricting parking to two hours in the area would require a Traffic Regulation Order and would include a wider area.</p>

			<p><b>Update 19<sup>th</sup> November Councillor Scutt</b>  Double yellow line work due to for early next year.</p>
<p>14/74/NAC  Progress with Chesterton Sports Pavilion</p>			<p><b>18 Dec 2014, Cllr Todd Jones.</b>  There will be a more detail update on this item from the Urban Growth Project Manager, Tim Wetherfield, when the Committee will look at the third round priority setting. Planning Permission was received on 4 December and work should start on site in March 2015.  Further updates to come back to committee when there is more to report.  Ian Ross working with Friends of Chesterton Recreation Ground. Hoping to include this in the Capital Programme next year.</p>
<p>15/4/NAC Q2  To investigate with property services: area around Tesco's continues to be untidy. There is a large, uncovered, wire cage style litter bin, and rubbish gets blown about.</p>	<p>Councillor Price</p>		<p>Property Services are in the process of renewing the lease to Tesco and as part of this they will be leased an additional area at the rear of the shops where their cages are and will be erecting a simple store with flat roof (subject to landlord's approval of the design and planning approval). Their cages will be installed in the area and this should be tidier and eliminate blown rubbish. The rear access road is just for Tesco and the takeaway for deliveries but not, longer term parking. The tenants are responsible to ensure the access is not blocked and control rubbish etc. We will pick up these issues with them.  <b>16 June 2015</b>   Retrospective planning application on-going.   <b>Update 10<sup>th</sup> September Councillor Price</b>  Councillor Price stated that work to improve was underway. He would push to have the double yellow lines in the area reinstated.</p>

15/15/NAC Q5 Fire service vehicle accessing narrow streets with cars parked on both sides.	Councillor Price		
15/17/NAC Sharing 'Open Data' to assist with the setting of Area Committee Police Priorities	Councillor Manning and Councillor Todd-Jones		<b>Councillor Manning</b> has agreed to take this forward and will be arranging a follow up meeting.
15/25/NAC Q3 Campkin Road Speed cushions need attention	Councillor Price to pass this concern on the Councillor Onasanya		
15/ 46/NAC Q2 Requested a briefing on the Wiltton Road proposals.	Councillor Todd-Jones		
15/ 46/NAC Q5 Parking issues around the shopping area of Mitcham's Corner	Councillor Scutt said she would raise the issue with the parking department and would request more officer time to be spent on this matter.		
15/ 46/NAC Q7 The footpath running from Harvey Godwin Avenue to French's Road is dark and dangerous due to overhanging trees.	Councillor Todd-Jones undertook to look into this matter.		



## North Area Committee Future Agenda Plan

### Forthcoming Agenda items

1. Highways – Operational Criteria and Maintenance
2. Update on Major Planning Developments for Cambridge
3. Cycling Related Issues including improvements to Cycle Paths Yellow Lines

### Future Updates

1. Fen Road
2. New Cycle bridge over the River Cam
3. S106 Transport Corridor

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Regular Updates requested

1. City Council Tree Strategy.

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# Neighbourhood profile update Cambridge City North Neighbourhood

January 2016



**Matt Johnson, Safer  
Neighbourhoods  
Inspector**

**Lynda KilKelly, Safer  
Communities Manager,  
Cambridge City Council**



Creating a safer  
Cambridgeshire



**CAMBRIDGE  
CITY COUNCIL**

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	Current Crime & ASB Incident Levels by Ward	
<b>5</b>	<b>RECOMMENDATIONS</b>	<b>9</b>

## **1 INTRODUCTION**

### **Aim**

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

### **Methodology**

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for August 2015 to November 2015, compared to a previous like reporting period (April 2015 to July 2015) and this same 4 month reporting period in 2014 and;
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

## 2 CURRENT PRIORITIES

At the North Area Committee meeting of 24 September 2015, the committee recommended adopting the following priorities:

- Continue the safeguarding / enforcement work around the supply of Class A Drugs (Op Hexham).
- Road enforcement action (to include overnight use of Victoria Road by heavy goods Vehicles)

The Neighbourhood Action Group, at its last meeting, assigned the actions to be taken and lead officers for each of the priorities. The tables below summarise the action taken and the current situation.

<b>Continue the safeguarding / enforcement work around the supply of Class A Drugs (Op Hexham).</b>	
<b>Objective</b>	Combat drug dealing in the North Area
<b>Action Taken</b>	<p>September and October was a challenging period for police resourcing, with a murder trial at Cambridge Crown Court placing a significant draw on North Team staff over this period. This restricted the opportunities for new proactive work.</p> <p>During this time, we were kept busy providing evidential updates in the run-up to a series of court appearances relating to previous warrant activity. The result of this work was three successful Crown Court cases in three weeks, leading to further custodial sentences.</p> <p>In recent weeks we have been able to resume the proactive work and we have arrested 4 persons for possession with intent to supply, three of which were London/gang-related, seizing nearly £1000 worth of drugs and over £6000 in cash. Two knives were also recovered.</p> <p>Behind the scenes, we are working with our partners through instruments such as Problem Solving Group, to place sanctions on those housing drug dealers, through injunctions and</p>

	tenancy action. The safeguarding visits of Op. Hexham also continue.
<b>Current Situation</b>	Shoplifting, along with other theft offences, tends to be a good indicator of the drug market and has increased significantly (with the increased demand) in the run up to Christmas; meat in particular is being taken. The results/arrests of recent weeks also show that the threat posed by this issue is present within our community, and retaining the initiative in this battle is most necessary.
<b>Lead Officers</b>	Sergeant Jason Wragg, Cambridgeshire Constabulary

<b>Road Safety</b>	
<b>Objective</b>	Address road safety issues in the North Area – In particular looking at speeding and HGVs on Victoria Road.
<b>Action Taken</b>	<p>The same issue with resources also applies here. Our PCSOs have done a lot of work around parking/dropping-off outside certain schools and a letter has been circulated to parents at St Laurence School. PCSO Gary May is coordinating Speedwatch in our part of the City, with more than ten volunteers due to be trained at the start of 2016.</p> <p>Together with the West Area Team (who have a similar problem on Huntingdon Road) and the Roads Policing Unit, we have carried out a number of late night / overnight checks on Victoria Road, stopping and warning a small number of heavy goods vehicle drivers. Consistently the drivers complained about the diversion signage and Highways have been contacted to address this.</p> <p>Use of residential streets as rat runs was raised at the last meeting. Although we have stopped a number of drivers doing this (and often breaking the 20mph limit), we have been unable to commit much time to this.</p>

	<p>PCSOs have also been busy dealing with poor parking (affecting road safety) around residential streets in Kings Hedges and most recently in Victoria Park. In the build-up to Christmas, North Team officers were involved in the LIT (Lights instead of Tickets) scheme, where large numbers of offending cyclists were dealt with. In addition to that, we are processing 3 careless driving offences.</p>
<p><b>Current Situation</b></p>	<p>Resourcing has begun to improve over the last few weeks and more road safety work is being tasked to Team Officers. Given that this report is written a few weeks before the North Area, I hope to have more results by then.</p>
<p><b>Lead Officers</b></p>	<p>Sergeant Jason Wragg, Cambridgeshire Constabulary</p>

### 3 PRO-ACTIVE WORK & EMERGING ISSUES

Shoplifting has increased significantly in the run up to Christmas, with meat being stolen from our local convenience stores. Consequently, we have conducted both plain clothes and hi-vis patrol work to address this.

Drug activity remains evident in certain areas and at the time of writing, we hold two warrants, ready for execution. We enjoy a good flow of information from the community which is essential to our continued success.

Burglary and theft from motor vehicle have become an issue towards the end of the year. Information would suggest that this is the work of organised groups, rather than opportunist individuals. Coordinated patrolling and operational work has been put in place to address this, resulting in a number of arrests and warrants, which in turn have led to a number of well-known individuals being remanded. These cases are ongoing.

Speedwatch will be up and running in 2016 and I'm confident that we will see immediate impact. We will continue our work around unsafe parking.

**Update from the Safer Communities Section Team:** ASB Officers reviewed the five Acceptable Behaviour Contracts that were signed in the previous reporting period. The young people involved have made satisfactory progress.

A different group of young people have been reported to cause nuisance incidents at the Brownfield community Centre. We have since worked with one young person and their family and they signed up to an Acceptable Behaviour Contract which seems to be having a positive effect.

The Team applied to the County Court for, and were granted, interim injunctions against two particularly problematic tenants in the north to prevent them from continuing to cause nuisance and anti-social behaviour in their local community.

The Team organised a community day in the Kings Hedges area and a street surgery in the East Chesterton area along with colleagues from housing associations as well as the police.



Lastly, the Team conducted a positive mediation session between two neighbours which resulted in a good neighbourhood agreement being signed up to by both parties involved and this has had a positive impact on the relationship between the two households thus far.

## 4 ADDITIONAL INFORMATION

### CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
<b>AREA</b>	<b>City North</b>	Aug 15 – Nov 15	80	22	214	10	6	88	80	41	89	181	811	388
		Apr 15 – Jul 15	67	55	216	5	17	47	78	43	131	209	868	418
		Aug 14 – Nov 14	46	29	147	7	6	32	132	55	93	235	782	453
<b>WARDS</b>	<b>Arbury</b>	Aug 15 – Nov 15	23	4	43	3	2	36	21	14	25	37	208	113
		Apr 15 – Jul 15	13	10	60	2	3	17	18	14	35	58	230	117
		Aug 14 – Nov 14	21	5	40	3	2	6	29	10	14	73	203	94
	<b>East Chesterton</b>	Aug 15 – Nov 15	12	8	64	0	1	20	13	3	24	41	186	94
		Apr 15 – Jul 15	11	15	56	1	10	9	18	3	31	50	204	103
		Aug 14 – Nov 14	11	5	31	0	2	11	23	8	28	66	185	134
	<b>King's Hedges</b>	Aug 15 – Nov 15	20	1	84	4	2	20	14	22	25	47	239	116
		Apr 15 – Jul 15	15	15	71	1	1	12	16	22	38	65	256	115
		Aug 14 – Nov 14	6	11	57	1	2	11	31	29	31	54	233	135
	<b>West Chesterton</b>	Aug 15 – Nov 15	25	9	23	3	1	12	32	2	15	56	178	65
		Apr 15 – Jul 15	28	15	29	1	3	9	26	4	27	36	178	83
		Aug 14 – Nov 14	8	8	19	3	0	4	49	8	20	42	161	90

## **5 RECOMMENDATIONS**

- To continue to disrupt the supply of Class A drugs.
- Priority to be decided by the Committee

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## **Extract from Minutes of the North Area Committee of 10<sup>th</sup> September 2016**

### **15/34/NAC Policing & Safer Neighbourhoods - NAC**

The Committee received a report from Sergeant Wragg regarding Policing and Safer Neighbourhood Trends.

The report outlined actions taken since the North Area Committee of the 9th April 2015. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details).

The Committee and members of the public asked the following question regarding the report:

#### **Q1 Resident of Victoria Road**

**Concerned that heavy goods vehicles continue to use Victoria Road in the early hours of the morning. Can technology be used to monitor this and seek prosecutions?**

Sergeant Wragg stated that it was hard to tell what work to date had achieved. Police would be happy to continue with the priority and would welcome feedback for the community.

#### **Q2 Kay Harris**

**Mrs Harris agreed that lorries using inappropriate roads at night were a problem. Histon Road also suffers.**

#### **Q3 Doug Whyte**

**What has happened to the Speed Watch volunteer training?**

Volunteers had been trained. Their reports generate advisory letters. Further action could be taken against repeat offenders.

#### **Q4 Councillor Bird**

**The mobile camera outside Grumpy's has achieved the desired results. Could a permanent camera be considered?**

Sergeant Wragg noted the request.

**Q5 Councillor Bird**

**A horse and trap was again being used in Chesterton Recreation Ground and is dangerous for children.**

Sergeant Wragg requested more information on this matter.

**Mr Bond said that a steel fence had been removed and this allowed the owner of the horse and trap to access the recreation ground. The City Council's open Spaces Manager had been informed.**

**Q6 Councillor Scutt**

**Bateson Road residents report drug dealing happening in the gardens.**

Sergeant Wragg stated that the area was monitored regularly.

**Q7 Councillor Scutt**

**Would an additional pedestrian crossing on Arbury Road help reduce speeding and if yes where should it be?**

Sergeant Wragg suggested a crossing near the Manor School and Arbury Court would have a visual impact.

**Q8 Councillor Austin**

**Residents of Arbury Road and Orchard Road complain that vehicles are rat running in residential streets.**

Sergeant Wragg would look into this.

**Q9 Councillor Austin**

**Can Sergeant Wragg comment on why the crime figures for West Chesterton all show an increase?**

Sergeant Wragg suggested that housing in West Chesterton was as easy target due to the layout of the street and the feature of the housing. Overall crime figures were low so the activities of a few individuals could skew the figures.

**Q10 Councillor Austin**

**Drug dealers are reported to be targeting younger children. Is advice being targeted at the 14 plus age group?**

The police had not seen an increase in young drug users. Educational teams do target this age group in schools.

**Q11 Richard Taylor**

**Do you have to return to the area of the offence to undertake a speed awareness course?**

Councillor Todd-Jones had investigated this and confirmed that the courses could be taken anywhere.

**Q12 Richard Taylor**

**The statistics in the Police report continue to be broad brush strokes and do not offer sufficient details.**

The Safer Communities Section Manager stated that it was not possible to break down the statistics at present. This would have to be done manually and was not considered the best use of Police time.

**Q13 Councillor Pitt**

**Is the rise burglary and violent crime seasonal?**

Sergeant Wragg stated that a change to crime recording was a significant factor in the increased crime rates. Police are being encouraged to log incidents that might previously have been dealt with by the individual officer. However, the darker evening do contribute to increased crime figures. In addition, prison releases of serial offenders can produce a spike in crime figures.

The committee discussed on-going priorities around traffic concerns.

Sergeant Wragg requested that the priorities were limited due to resourcing issues. Councillor Manning suggested that this was a political discussion and that the Committee should be free to set priorities. If those priorities were not achieved, the Police should give an account of the reasons why at the next meeting.

**The Committee:**

**Resolved** unanimously to prioritise the following:

- i. Continue the safeguarding / enforcement work around the supply of Class A Drugs (Op Hexham).

- ii. Road enforcement action (to include overnight use of Victoria Road by heavy goods vehicles).



# Environmental Report



## Cambridge North Area October to December 2015

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## 1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the North Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following quarter. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the North Area for the quarter of January to March.

#### Continuing priorities\*

Number	Priority details
1	Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local businesses to address litter from their premises
2	Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way
3	Patrols to address dog fouling on Kings Hedges "Pulley" Recreation Ground, <i>Nuns Way Recreation Ground and Arbury Town Park</i> including early mornings, evenings and weekends
4	Enforcement patrols to tackle fly tipping at Akeman Street and Darwin Drive <i>and areas surrounding East Anglia's Children's Hospice</i>

#### New suggested priorities

Number	Priority details
5	Enforcement patrols to tackle littering issues from shops at Carlton Terrace, and Co-op on Chesterton Road and deal with waste management issues

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

### Community intelligence questions

\* Amendments to continuing priorities are shown in italics

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

### **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

### **4. 'Ward Blitz' activity**

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activity will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the ward blitzes are reported as follows:

Arbury – Environmental Report October to December 2014

East Chesterton – Environmental Report April to June 2015



## 5. Specific issues and actions

The following specific issues were identified for targeted action in the previous quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

<b>Priority 1</b>	<b>Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local business to address litter from their premises</b>
Action Taken	Over 11 hours of patrols have been conducted by enforcement officers during the October to December period in dealing with littering at Campkin Road. A number of students were provided educational advice and free pocket ashtrays, three individuals were fined for littering the area of which one case is currently ongoing.
Current Situation:	Ongoing
<b>Priority 2</b>	<b>Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way</b>
Action Taken	Eight patrols lasting just over 4 hours were conducted by enforcement during the period October to December; during this time no individuals were identified as fly tipping, however the patrols identified that fly tipping continues to be an issue in this area.
Current Situation:	Ongoing
<b>Priority 3</b>	<b>Enforcement patrols to address issues of littering in and around the Bermuda Terrace area and to follow up on intelligence received as a result of the mail drop to the area</b>
Action Taken	Thirteen patrols lasting just over 8 hours were conducted by enforcement during the period October to December; during this time no individuals were identified as littering. Recent patrols have not identified any suspects or particular trends with littering.
Current Situation:	Completed
<b>Priority 4</b>	<b>Patrols to address fires <i>and illegal camping</i> at Logan's Meadow</b>
Action Taken	Ten patrols lasting just over 7 hours were conducted by enforcement during the period October to December; during this time no individuals were identified as being responsible for fires in the area and no illegal camps were found. Recent patrols have identified illegal camping is a problem in the nature reserve but predominately during the summer period.
Current Situation:	Completed
<b>Priority 5</b>	<b>Patrols to address dog fouling on Kings Hedges "Pulley" Recreation Ground <i>including early mornings, evenings and weekends</i></b>
Action Taken	Twelve patrols lasting just over 11 hours were conducted by the dog wardens and enforcement team during the period October to December; during this time one individual was witnessed failing to clear up after their dog and was subsequently issued a fixed penalty notice that was later paid.
Current Situation:	Ongoing

<b>Priority 6</b>	<b>Joint working patrols to address the issues of illegal camping and dogs being off lead at Histon Road cemetery</b>
Action Taken	Twenty two patrols lasting just over 14 hours were conducted by the dog wardens and enforcement during the period October to December; during this time no individuals were identified as being responsible having their dogs off the leads, and no illegal camps were found.
Current Situation:	Completed.
<b>Priority 7</b>	<b>North area patrols to focus on abandoned, untaxed and nuisance vehicles</b>
Action Taken	Thirty one patrols lasting just over twenty hours were conducted by enforcement during the period October to December; during this time over thirty vehicles were identified as abandoned, untaxed or causing a nuisance. Two vehicles were impounded for being abandoned and one for being untaxed.
Current Situation:	Completed
<b>Priority 8</b>	<b>Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Blanford Walk play area, St Albans Recreation Ground, George Nuttall Close/Woodhead Drive play area and Chesterton Recreation Ground</b>
Action Taken	The whole of Blanford Walk play area has been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during September.
Current Situation:	Completed
Action Taken	The whole of St Albans Recreation Ground has been deep cleansed. This involved a team of two operatives and took approximately 6 hours to complete during September.
Current Situation:	Completed
Action Taken	The whole of George Nuttall Close/Woodhead Drive play area has been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during September.
Current Situation:	Completed
Action Taken	The whole of Chesterton Recreation Ground play area has been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during September.
Current Situation:	Completed
<b>Priority 9</b>	<b>Enforcement patrols to tackle fly tipping at Akeman Street and Darwin Drive</b>
Action Taken	Four patrols lasting just over 4 hours were conducted by enforcement during the period October to December; during this time no individuals were identified as fly tipping, however the patrols identified that fly tipping continues to be an issue in this area.
Current Situation:	Ongoing

## 6. Environmental Data

### Private Realm [North Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Pest Control	42	38	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		60	59				
Quarter 2: 2015/16	Proactive Pest Interventions	3	0	N/A	N/A	N/A	N/A

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#### Summary of private realm enforcement data

- Proactive pest intervention areas in the last quarter have included Alexandra Gardens, Jubilee Gardens, and Milton Road Recreation Ground, as well as Nuffield Road and Discovery Way areas and Pakenham Close allotments.



## Public Realm Data

### Public Realm Enforcement [North Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Abandoned vehicles	15	N/A	N/A	0	0	0
Quarter 2: 2015/16		30			2	0	0
Quarter 2: 2014/15	Nuisance vehicles <sup>2</sup>	1	1	N/A	0	0	0
Quarter 2: 2015/16		2	2		0	0	0
Quarter 2: 2014/15	Derelict cycles	16	N/A	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		11					
Quarter 2: 2014/15	Domestic waste	22	18	0	1	0	0
Quarter 2: 2015/16		65	20	0	10	0	1
Quarter 2: 2014/15	Trade waste	3	2	0	0	0	0
Quarter 2: 2015/16		5	3	0	0	0	0
Quarter 2: 2014/15	Litter	0	0	0	1	0	0
Quarter 2: 2015/16		4	0	0	4	0	0
Quarter 2: 2014/15	Illegal camping	0	N/A	0	N/A	0	0
Quarter 2: 2015/16		1		1		0	0
Quarter 2: 2014/15	Illegal advertising	4	0	N/A	0	0	0
Quarter 2: 2015/16		2	2		0	0	0

<sup>2</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

## Summary of public realm enforcement data

- Of the 30 abandoned vehicles the majority were removed by their owners or claimed within the 7 day notice period. Two abandoned vehicles were seized from Inverness Close both of which were issued fixed penalty notices, one notice has been paid and the second case is currently ongoing. One untaxed vehicles as seized from Topham Way and was destroyed after it was not claimed. There has been an increase of 100% in abandoned and untaxed vehicles for sale between October and December 2015, the majority of these vehicles were identified as part of the priority for this period.
- Two nuisance vehicles were found across the North Area. One vehicle was found for sale on St Luke's Street and the vehicle was removed from sale within a 7 day period. One vehicle was identified as being repaired on the road at Harris Road, a warning was sent to the registered keeper and subsequently the vehicle was removed from the public highway.
- Eleven derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the North area usually varies between 15 to 25 a quarter.
- There were sixty five domestic waste investigations conducted in the area during October to December, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were twenty warning letters. Ten fixed penalties were issued for littering at a recycling centre. One prosecution is ongoing about for littering domestic waste on Aktins Road. There are currently 15 ongoing cases awaiting further action.
- Five cases of trade waste were investigated in the North area, in three cases waste that was dumped was traced to a business, who complied with requests for their waste transfer information and were issued a warning letter.
- There were four cases of litter investigated in the North area during October to December period and one fixed penalty was issued for littering from a motor vehicle on Chesterton Lane which was subsequently paid, three other fixed penalty notices were issued for littering at Campkin Road.
- There was one cases of illegal camping, at Pye's Pitch, the camp was served a notice and were subsequently removed by the owner within the 24 hour notice period.
- Two incidents of illegal advertising were identified one of which was an estate agent board and the other a banner. The banner was destroyed after not being claimed by the owner.

## Dog Warden Service [North Area]

### Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Quarter 2: 2014/15	Stray dogs	4	1	0	2	1	Five other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Quarter 2: 2015/16		8	0	0	5	3	One other stray dog call was received, but the dog as collected by their owner before the dog warden attended

### Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Dog control orders: Fouling	13	0	0	1	0	0
Quarter 2: 2015/16		9	0	0	1	0	0
Quarter 2: 2015/16	Dog control orders: Exclusion	0	0	0	0	0	0
Quarter 2: 2015/16	Dog control orders: Leads	0	0	0	0	0	0
Quarter 2: 2015/16	Other dog complaints <sup>3</sup>	0	0	0	0	0	0

<sup>3</sup> Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

**Operations cleansing data by ward [North Area]**

Period	Activity	Total number of incidents	Ward			
			Arbury	East Chesterton	Kings Hedges	West Chesterton
Quarter 2: 2015/16	Fly tipping	73	32	7	25	5
Quarter 2: 2014/15		127	37	22	52	16
Quarter 2: 2015/16	Offensive graffiti <sup>4</sup>	1	0	0	1	0
Quarter 2: 2014/15		3	1	0	2	0
Quarter 2: 2015/16	Detrimental graffiti <sup>5</sup>	21	7	3	7	4
Quarter 2: 2014/15		29	3	9	5	12
Quarter 2: 2015/16	Needles	2500	0	0	0	2500
Quarter 2: 2014/15		40	31	3	1	5
Quarter 2: 2015/16	Shopping trolleys	16	4	7	2	3
Quarter 2: 2014/15		25	2	13	1	9

<sup>4</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

<sup>5</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

## Summary of operations cleansing data:

- Of the 37 reports for fly tip in the Arbury ward, five came from the Brackley Close area, six from the Cockerell Road area (five of which were at the blocks of flats) and an additional four reports came from the Darwin Drive area and Molewood Close area, the other fly tip reports for Arbury area were reported from different locations.
- Ribston Way and Maitland Avenue, account for six of the total fly tips in East Chesterton, no other particular trends with types of fly tipped material were identified in this period.
- In Kings Hedges 42 of the 52 instances contained general household waste and were from the neighbourhood recycling areas, and resulted in a large amount of evidence where enforcement action was taken.
- Sixteen fly tips were removed from West Chesterton, which included five cases of removal of rubbish from Chestnut Grove garage area as part of the ward blitz.
- There were three instances of offensive graffiti, one of the reports of offensive graffiti was in Kings Hedges was at the recreation ground and contained a picture of human anatomy, the second instance also of a similar nature. The instance in Arbury was at the community centre and was writing of racial content.
- Of the 12 reports of detrimental graffiti in West Chesterton, four were at Victoria Avenue and were general tagging, a number of the reports in these wards were on bridges or underpasses. Although there was no significant pattern found relating to detrimental graffiti.
- In Arbury 30 needles were removed from one instance on private land on French's Road – next to Chesterton Mill. This was reported by a resident and needles were removed within the hour.
- The number of trolleys impounded by Streets and Open Spaces was 5.

## Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep
Recycling rate – dry recycling 2015/16	21.4%	21%
Recycling rate – dry recycling 2014/15	21%	22.2%
Recycling rate – composting 2015/16	23.8%	22.3%
Recycling rate – composting 2014/15	24.9%	23.8%
No of press releases issued	5	3
No of 2 <sup>nd</sup> blue bins delivered	93	164
No of 2 <sup>nd</sup> Green bins delivered	87	46
No. of black bins changed from standard to small	32	26
No of events attended	15	10
No of people spoken to	800	210
No of Kitchen Caddies given out	473	195
No of Recycling Champions (RC) at events	33	9
No of new RC recruited	8	3
Amount of rubbish/recycling collected at events (tonnes)	Total 35.7 tonnes 24.7 T rubbish (69%) 11 T recycled (31%)	Total 20.5 tonnes 8.59 T recycled
No of community/school visits to AmeyCespa	14	5 <sup>††</sup>

†† Schools visits during July and September only

## 7. Proactive and community work

During the period October to December 2015 the following proactive and community work has been undertaken.

<b>Task</b>	<b>Bermuda Terrace</b>
Action Taken	The City Ranger carried out one day's work of ground clearing in Bermuda Terrace with a Community Payback team.
Current Situation	Completed

<b>Task</b>	<b>Molewood/Arbury Environmental Clean Up Day</b>
Action Taken	An environmental clean-up day has been organised for Saturday January 16 <sup>th</sup> . There will be 4 skips available for local residents will to clear any unwanted household and green waste. There will also be a 'Bring & Take stand' for items that can be recycled. Community Volunteers and Payback teams will be assisting on the day.
Current Situation	Upcoming

<b>Task</b>	<b>Streets and Open Spaces Twitter</b>
Action Taken	Re-named Twitter account will promote and highlight the work carried out by SOS, Enforcement, Dog Wardens and City Rangers. It will also provide information and encourage engagement from volunteers. Regular monthly information tweets will be uploaded with links to the SOS website with details on how to report various issues.
Current Situation	Completed

## 8. Key contacts

### Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	<a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>
Senior Operations Manager	Don Blair	01223 458575	<a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	<a href="mailto:Paul.Jones@cambridge.gov.uk">Paul.Jones@cambridge.gov.uk</a>
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	<a href="mailto:Wendy.young@cambridge.gov.uk">Wendy.young@cambridge.gov.uk</a>
North Area Ranger: Joe Obe	City Rangers	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Public Realm Enforcement (North team):	Jamie Lambert	01223 458573 01223 458062	<a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>
	Tom Pickover		
	Lisa Lowndes		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	<a href="mailto:Caterina.dunning@cambridge.gov.uk">Caterina.dunning@cambridge.gov.uk</a>
Recycling Champions	Co-ordinator	01223 458240	<a href="mailto:recycling.champions@cambridge.gov.uk">recycling.champions@cambridge.gov.uk</a>
Out of Hours	Emergency calls	0300 3038389	N/A



## Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	<a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a>
Abandoned bicycles	Customer Service Centre	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Pest Control	Refuse and Environment	01223 457900	<a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a>
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>

## 9. Resources

The following are suggestions that members of the North Area Committee and residents and businesses may wish to consider or request for the upcoming period:

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	7	4
East Chesterton	11	0
Kings Hedges	11	0
West Chesterton	6	4

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
West Chesterton	Bateson Road (near to school)	December 2014	
West Chesterton	De Freville Avenue (Chesterton Road bus stop)	December 2014	
West Chesterton	Chesterton Road (near Old Spring)	December 2014	
West Chesterton	Gilbert Road (junction with Milton Road)	March 2015	
West Chesterton	Milton Road (bus stop by Downhams Lane)	December 2015	
West Chesterton	Chesterton Road	December 2015	
Kings Hedges	Kendal Way	December 2014	
Kings Hedges	St Kilda's Avenue (near new bench)	December 2014	
Kings Hedges	Kings Hedges Road (bus stop near Woodhouse Way)	July 2015	
Kings Hedges	Kings Hedges Recreation Ground (by learner pool)	October 2015	
Kings Hedges	Kings Hedges Recreation Ground (near to Woburn Close)	October 2015	
Kings Hedges	Hanson Court	September 2015	2 sets of bins
Kings Hedges	Kings Hedges Road (near to Buchan Street shops)	September 2015	
Kings Hedges	Markham Close (junction of Lavendar Road)	September 2015	
Kings Hedges	Hawkins Road (Atkins Road end)	September 2015	
Kings Hedges	Campkin Road (near to bus stop by community centre)	September 2015	
Arbury	Frenches Road (near school cut through to Harvey Goodwin Avenue)	December 2014	
Arbury	Roseford Road (at Perse Way junction)	December 2014	
Arbury	Acton Road (at Perse Way junction)	December 2014	
Arbury	Chesterton Lane (near to Clare	June 2015	

	Colony)		
Arbury	Carlton Way (junction with Hall Farm Road)	June 2015	
Arbury	Chesterton Lane (outside Cripps Court)	August 2015	
Arbury	Verulam Way (through to Aylesborough Close)	September 2015	
East Chesterton	Hailing Way	March 2015	
East Chesterton	Evergreens (at the end of the road)	December 2014	
East Chesterton	Echo House	December 2014	
East Chesterton	Kinross Road	December 2014	2 sets of bins
East Chesterton	Edinburgh Road	December 2014	
East Chesterton	Green End Road (near Grumpys)	March 2015	2 sets of bins
East Chesterton	Green End Road (between Sherbourne Close and Co-op)	December 2014	
East Chesterton	Cowley Road (near bridge)	July 2015	
East Chesterton	Sherbourne Close	February 2015	

### Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	4	0
East Chesterton	3	1
Kings Hedges	1	3
West Chesterton	0	3

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Kings Hedges	Campkin Road (Hawkins Road green area)	December 2014	
East Chesterton	Pyes Pitch	May 2015	
East Chesterton	Union Lane (junction with Milton Road)	December 2014	
East Chesterton	Logans Meadow	December 2014	
Arbury	Bateson Road (near green space)	September 2015	
Arbury	Perse Way (footpath through to Ferrars Way)	September 2015	
Arbury	Perse Way (footpath through to Cockerell Road)	September 2015	
Arbury	Hall Farm Road	September 2015	

### Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Arbury	0	13
East Chesterton	0	13
Kings Hedges	0	13
West Chesterton	0	13



## 10. Appendices

### Ward Blitz Activity – West Chesterton – November 2015



The City Council has embarked on a campaign of ‘ward blitzes’ across the City, involving the Council’s City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activities include:

- Cleansing of gully’s
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping events

West Chesterton was the twelfth ward area to receive the targeted service during November 2015. A summary of the ward blitz action delivered in the month is detailed below:

<b>Litter clearance</b>	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.
<b>Cleansing of recycling centres</b>	All recycling sites within West Chesterton were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.
<b>Graffiti removal</b>	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental.
<b>Sweeping of litter, detritus and leaves</b>	A large mechanical sweeper was deployed to West Chesterton and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required
<b>Increased dog warden presence</b>	The Dog Wardens conducted patrols in the green space area of West Chesterton to deal with issues of dog fouling and dog control. Patrols included a mixture of early morning, daytime and weekend patrols. The following locations were visited: <ul style="list-style-type: none"> <li>• Chestnut Grove</li> </ul>

	<ul style="list-style-type: none"> <li>• Mulberry Close</li> <li>• Mitcham's corner</li> <li>• Bateson Road</li> </ul> <p>In total over 10 hours were spent patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control breaches.</p>
<p style="text-align: center;"><b>Increased public realm enforcement presence</b></p>	<p>The public realm enforcement team carried out 60 hours of hi-visibility patrols in the ward during November, including the following specific issues:</p> <ul style="list-style-type: none"> <li>• Twelve hours were spent investigating untaxed and abandoned vehicles</li> <li>• Thirty hours of foot patrols were conducted across the ward deal with issues including dog control, trade waste issues and litter. A number of suspects received verbal warnings.</li> <li>• Seven fly tips were identified across the ward including household waste and furniture, one large scale fly tip was found at Chestnut Grove</li> </ul>
<p style="text-align: center;"><b>Increased city ranger presence</b></p>	<p>The city ranger team carried out an amount of hi-visibility work in the ward during November, including the following specific issues:</p> <ul style="list-style-type: none"> <li>• Removal of abandoned bicycles in and around Milton Road area</li> <li>• Removal of flyposting and stickers in and around the Milton Road area</li> <li>• Bin educational visits on De Freville Avenue area</li> </ul>



Milton Road before and after work undertaken by City Ranger (completed December 2015)





**Kendal Way before and after work undertaken by City Ranger (completed December 2015)**

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**Edgecombe before and after work undertaken by City Ranger (completed December 2015)**



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## Community Events and Consultation Opportunities

### **Volunteer for Cambridge – 11am to 4pm Saturday 30 January 2016 Guildhall**

After the great success of the first Volunteer for Cambridge event in February 2015, we are excited to confirm the second Volunteer for Cambridge event will take place on Saturday 30 January 2016.

We are hosting this free event in partnership with Cambridge Hub, which will bring together volunteering organisations in the Cambridge community who work to create positive social and environmental change.

The event will give voluntary and charitable organisations an opportunity to recruit, and an opportunity for Cambridge local residents and students to get more involved in the Cambridge community. We are keen to engage with local people and students, that would not generally be involved in local volunteering.

We have been overwhelmed by the amount of voluntary organisations and charity groups wishing to take part. Please see <http://www.cambridgehub.org/volunteer-for-cambridge>, for details of nearly a 100 organisations that will be represented on the day.

## **Current Consultations**

**Have you say on: -**

### **The proposed modifications to the local plans**

- Consultation runs from 2 December 2015, 9:00am to 25 January 2016, 5:00pm

Full details of current consultations can be found on our website

<https://www.cambridge.gov.uk/current-consultations>

Please contact Democratic Services to add you community event to this page: [Democrtic.services@cambridge.gov.uk](mailto:Democrtic.services@cambridge.gov.uk)